



## Immediate Manufacture Discontinue of Nortel Application Gateway 2000

**BULLETIN ID:** 2009009929, Rev 1  
**PUBLISHED:** 2009-12-17  
**STATUS:** Active  
**REGION:** APAC  
CALA  
EMEA  
GC  
NA  
**PRIORITY:** Information  
**TYPE:** Bulletin

### Background:

Nortel is announcing the immediate Manufacture Discontinue of the Application Gateway 2000.

No further orders will be taken for the impacted Product Engineering Codes identified below.

#### Impacted Product Engineering Codes:

NTCZ62AC Application Gateway 2000 Pkg (IBM x306)  
NTCZ58AD Application Gateway Release 6.3 SoftWare Kit - CDROM's for IBM x306 Server  
NTCZ62BA Application Gateway 2000 Pkg (IBM x3350)  
NTCZ58BA Application Gateway Release 6.3 SoftWare Kit - CDROM's for IBM x3350 Server  
NTCZ61AC Nortel Application Gateway 1000 6.2 Software Kit  
NTCZ52AA Base Application Software License  
NTCZ53AA Voice Office Suite Fixed License per 10 IP Telephones  
NTCZ53BA Voice Office Suite Fixed License per 50 IP Telephones  
NTCZ53CA Voice Office Suite Fixed License per 250 IP Telephones  
NTCZ53DA Voice Office Suite Fixed License per 1000 IP Telephones  
NTCZ55AA Guest Services Gold License per 10 IP Telephones  
NTCZ55BA Guest Services Gold License per 50 IP Telephones  
NTCZ55CA Guest Services Gold License per 250 IP Telephones  
NTCZ55DA Guest Services Gold License per 1000 IP Telephones  
NTCZ74AB Software Upgrade Code to 6.2 without SRS Package  
NTCZ64AA Software Upgrade Code to 6.1 without SRS

### Analysis:

Last Time Order Date - 16 December 2009  
Manufacture Discontinue (MD) Date - 16 December 2009  
End of Life Date - 16 December 2012  
Last Supported Software Release - 6.3.1  
Affected Markets / Regions: Global

### Recommendations:

Customers who are running previous versions of the Application Gateway 2000 and have a valid SRS contract as of 16 December 2009 may receive an upgrade to the final Application Gateway 2000 6.3.1 maintenance release. Customers

without a valid SRS contract will not be able to order an upgrade.

### Required Actions:

Refer to recommendations.

### Attachments:

There are no attachments for this bulletin

### Footer Information:

### Retirement Reason:

Manufacture Discontinue - Product Life Cycle

### For Additional Information:

#### Definition

Manufacture Discontinue (MD) - This notice serves as formal communication of Nortel Networks' intent to MD the products noted. The intent is that no further orders will be accepted as of the Last Time Order Date shown above and no further shipments will be made after the product has been discontinued. No further "bug-fix" or maintenance releases of the product will be provided. Diagnostic Services to the existing product base will continue to be provided until the End of Life (EOL) date shown above.

End-Of-Life (EOL) - This notice serves as formal communication of Nortel Networks' intent to end the life of the products noted. No further support will be provided after the EOL date shown above. Emergency recovery may be performed in accordance with customer specific service plans or upgrade agreements as negotiated prior to EOL.

### Products and Releases:

The information in this bulletin is intended to be used with the following products and associated releases:

PRODUCT	RELEASE
Enterprise VoIP-IP Products-Application Gateway 2000i	6.3

To view the most recent version of this bulletin, access technical documentation, search our knowledge base, or to contact a Technical Support Representative, please visit Nortel Technical Support on the web at: <http://support.nortel.com/>. You may also sign up to receive automatic email alerts when new bulletins are published.

**REFERENCE:**  
**PRE-REQUIRED PATCH:**  
**PATCH ID:**

Copyright 2009 Nortel Networks. All rights reserved. Information in this document is subject to change without notice. Nortel assumes no responsibility for any errors that may appear in this document. The information in this document is proprietary to Nortel Networks.

Nortel recommends any maintenance activities, such as those outlined in this bulletin, be completed during a local maintenance window.

Nortel, the Nortel logo, and the Globemark design are trademarks of Nortel Networks. All other trademarks are the property of their respective owners.