

## **CentreE Product Support Bulletin**

**Bulletin Number:** DC-050926-CentreE  
**Date:** 15 September 2005

### **SUPPORT NOTICE FOR CentreE**

#### **INTRODUCTION**

Due to imminent component obsolescence Datapulse is formally announcing the Support Withdrawal date for CentreE. In order to allow our customers sufficient time to plan their telecommunications needs, the Datapulse Technical Service Centre will continue to provide technical support and assistance on CentreE up until 31<sup>st</sup> October 2005. After this date CentreE support will be withdrawn and will not be available. If individual customers have been notified of an earlier support withdrawal date for their specific CentreE system then this earlier support withdrawal date will take precedence over the 31<sup>st</sup> October 2005.

Contracts due to renew on or after 30<sup>th</sup> September 2005 will not be renewed. This is because Datapulse will not issue short term contracts when the support contract renewal date is so close to the Support Withdrawal date.

#### **FURTHER INFORMATION**

Further information on support charges and upgrades to Total Info can be obtained from David Crosthwaite, Contracts and Policies Manager ([david.crosthwaite@datapulse.com](mailto:david.crosthwaite@datapulse.com) or 0118 972 8539).